



CHILD & YOUTH
ADVOCACY
CENTRE
of Kelowna

ANNUAL REPORT

2025-2026



WHO WE ARE

The Child & Youth Advocacy Centre of Kelowna (CYAC) is a place of hope, help, and healing for children and youth who have experienced abuse and neglect. Under our child-friendly roof, professionals from government and community agencies work together to provide comprehensive, compassionate care for young survivors and their families.

WORKING IN PARTNERSHIP



WHO WE SERVE

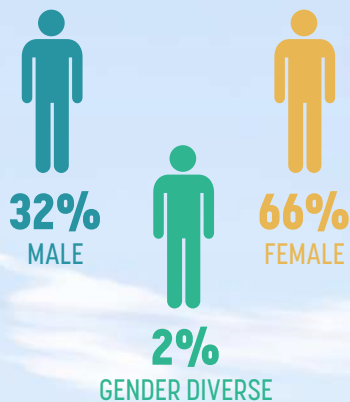
→ **322**
CHILD VICTIMS

→ **107**
SIBLINGS

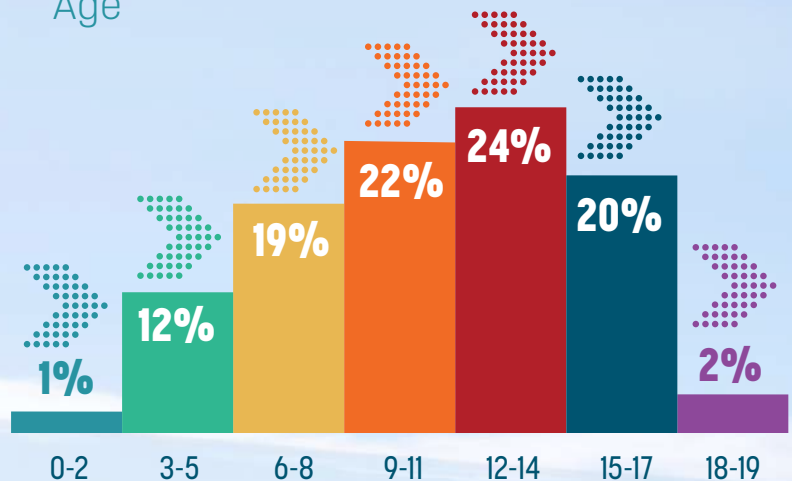
→ **386**
SAFE CAREGIVERS

These are the children, youth, and families who walked through our doors between April 1, 2025 and March 31, 2026.

Gender



Age



This Is Where Their Journey To Healing Begins.

We respectfully acknowledge that we live, work, and learn within the ancestral, traditional, and unceded territory of the Syilx/Okanagan people, who have resided here since time immemorial and will continue to be here for many generations to come.

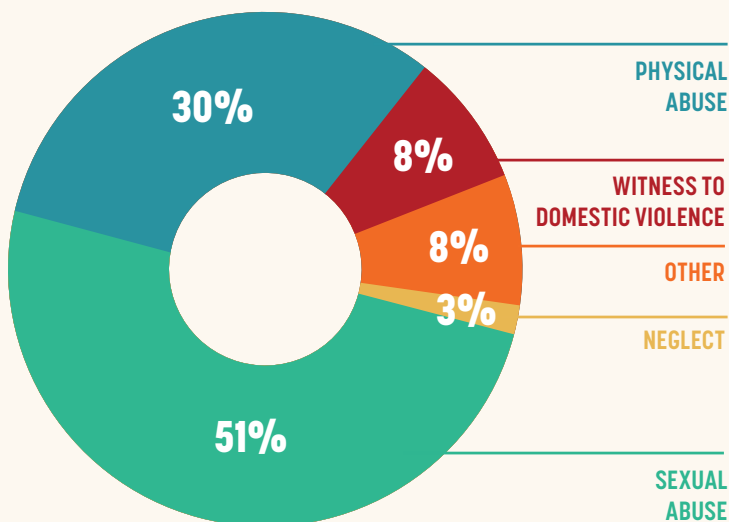


THE FIRST STEP

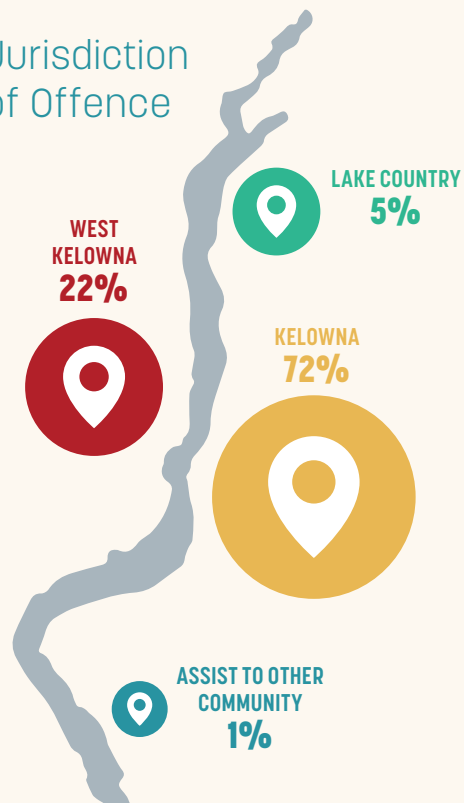
Healing starts with being heard.

When a report of child abuse or neglect is made in the Central Okanagan, police and child protection officials refer children and youth impacted to the CYAC. Here, highly trained investigators create a safe, child-friendly environment where children can share what they have been through in a child forensic interview.

Reason for Referral



Jurisdiction of Offence



185

CHILD FORENSIC
INTERVIEWS

The earlier a child is heard, supported and connected to care, the greater the opportunity to interrupt the long-term impacts of trauma.

People who have been abused are:

**3-4
TIMES**

MORE LIKELY TO
EXPERIENCE MENTAL HEALTH
AND SUBSTANCE USE ISSUES



**26
TIMES**

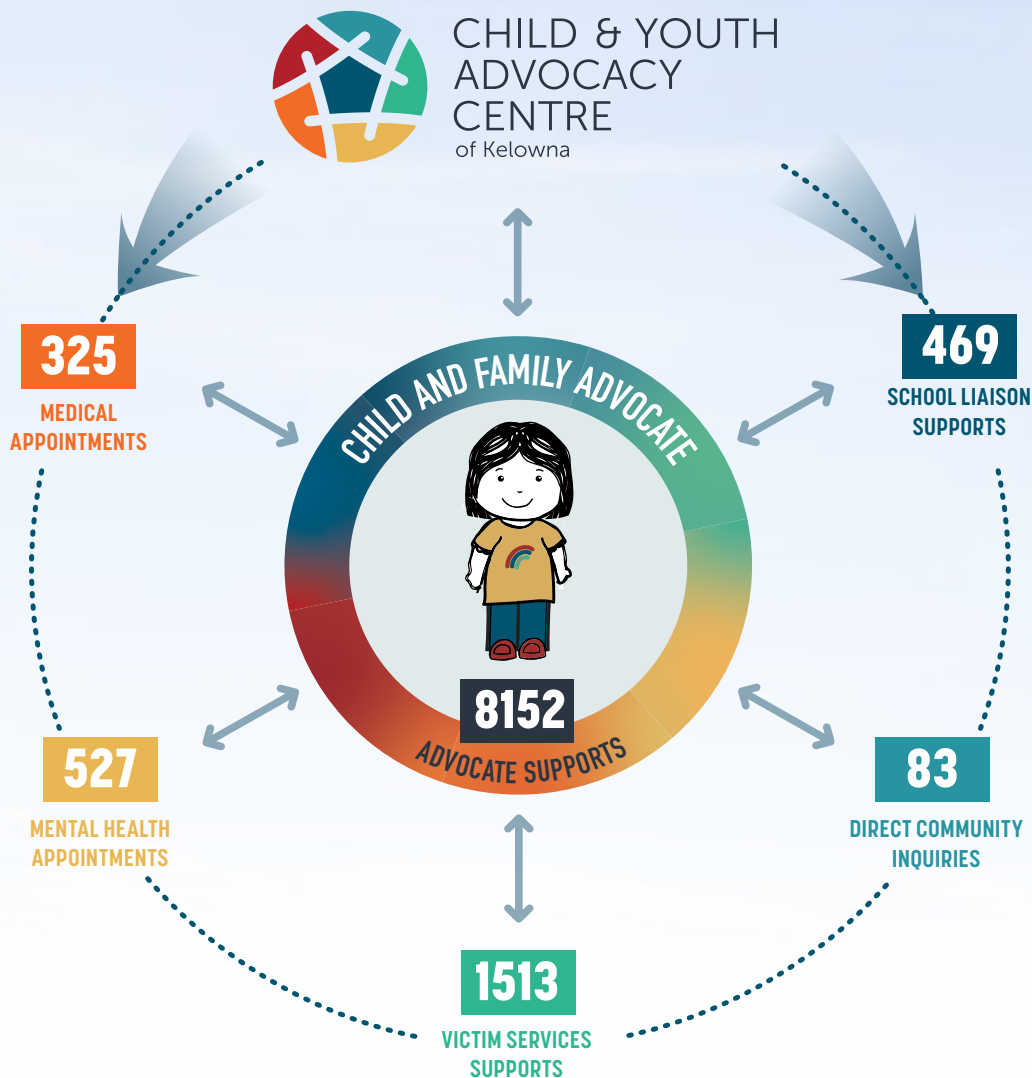
MORE LIKELY TO EXPERIENCE
HOMELESSNESS



NO CHILD WALKS THIS PATH ALONE

Every step is supported by a team dedicated to their safety and wellbeing.

Before a child walks through our doors, a coordinated response is already underway. Each child is paired with an Advocate who serves as their consistent point of contact with the CYAC, helping them navigate the many moving parts of their care and providing ongoing emotional support throughout their healing journey.



The Child & Youth Advocacy Centre plays a vital role in supporting children and families during some of the most difficult moments of their lives. By bringing together the right services, expertise, and supports in one place, the CYAC reduces the trauma associated with repeated system involvement and helps ensure families receive the care they need. This child-centered, collaborative approach supports better outcomes for children, enhances coordination among investigative partners, and ultimately helps protect children while seeking accountability from offenders.

~ Superintendent Chris Goebel, Officer in Charge, Kelowna RCMP Detachment



EACH CHILD'S JOURNEY INFORMS THE NEXT

Better care begins with asking: Is it working?

We want to know that the care we provide is making a difference. By measuring progress, we can see what's working, learn where we can do better, and continue to strengthen support for the children who follow.

WHEN THEY ARRIVE

76%

of children present
with PTSD symptoms
at clinical levels.

AFTER THEIR FIRST ROUND OF MENTAL HEALTH TREATMENT

90%

saw their PTSD
symptoms drop to
non-clinical levels.

100%

saw their
depression
symptoms drop to
non-clinical levels.

100%

saw their anxiety
symptoms drop to
non-clinical levels.



And We Keep Learning

In partnership with UBC Okanagan, the CYAC undertakes research that helps us better understand trauma, treatment and what supports healing.



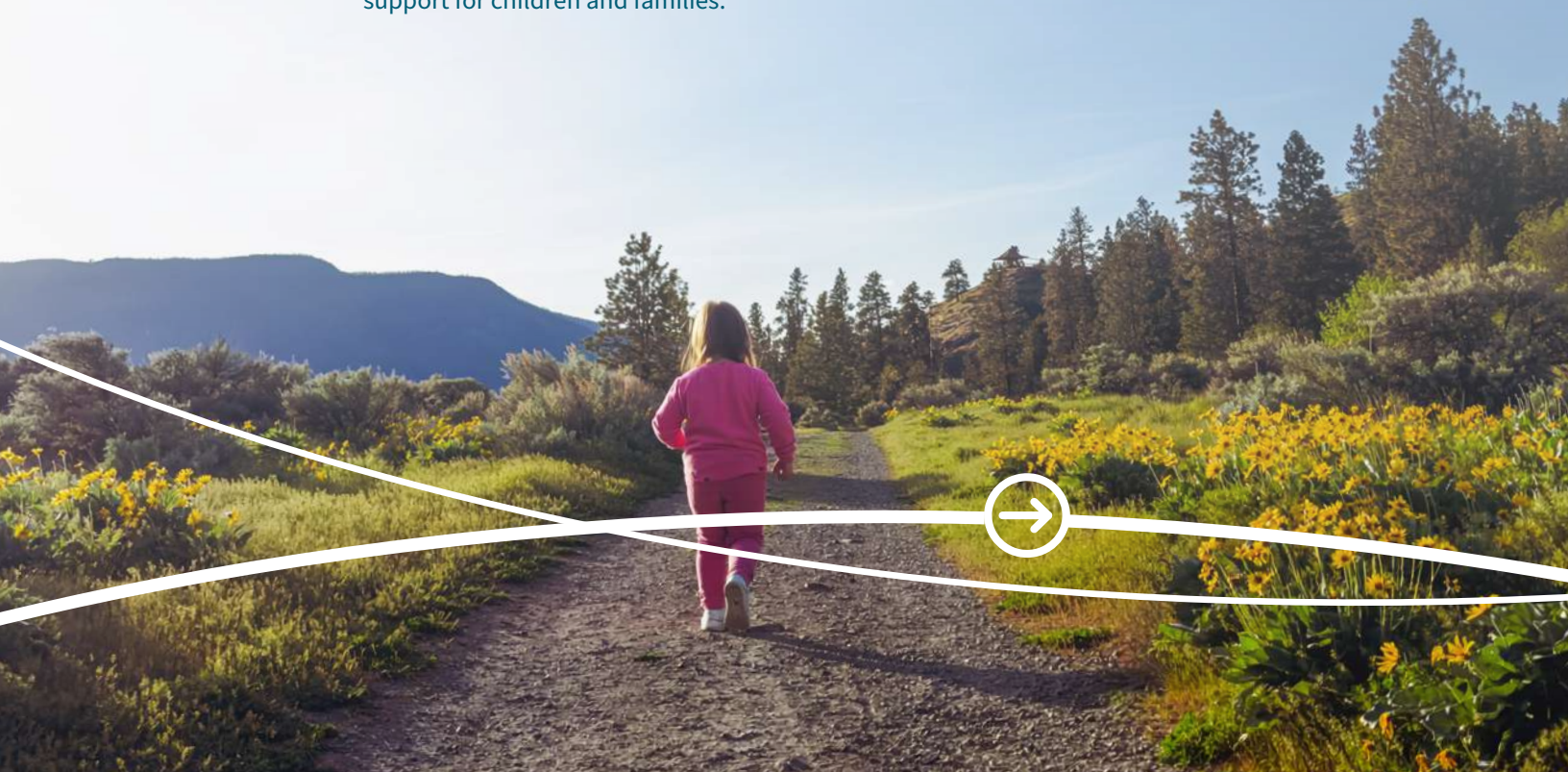
Better Data. Stronger Response.

As a member of the BC Network of CYACs, we are leading a project with Pontem to develop custom data tracking software that reflects how CYACs work across agencies and disciplines. More consistent data across BC, aligned with national data collection efforts, will help build a clearer picture of child abuse, identify gaps in the response, and strengthen support for children and families.



Understanding Delays in Disclosure

This ongoing student-led research explores how gender and abuse type may influence how long it takes a child to formally disclose abuse. By better understanding what may delay disclosure, we can identify barriers children face on their journey to support and strengthen how our communities recognize and respond to their needs.



THEIR
NEEDS
SET THE
PACE

Healing happens on its own timeline.
With the support of our community, children and families have the time and care they need to move forward.

605
DAYS

Average length of a child's
journey with the CYAC
Including wraparound supports for their
siblings and safe caregivers.



YOU MAKE
THEIR
JOURNEY
POSSIBLE

What shapes a child's journey through the CYAC?
Their needs. It's as simple as that.
Every child's path is different. Some need us for a shorter time, others for much longer. There is no set timeline for healing and no one-size-fits-all path through it. Supporters like you make it possible for our team to meet children and families where they're at and walk alongside them with the care they need, every step of the way.



\$5630 Average cost to
support one child

What it Takes to Get Here

APRIL 1, 2025 TO MARCH 31, 2026		EXPENDITURES	
REVENUES		Administration & General	\$56,771
Amortization of Deferred Capital Contributions	\$136,211	Amortization Expenditure	\$158,353
Donations & Fundraising	\$1,234,350	Information Technology	\$124,293
Government & Other Grants	\$426,734	Marketing & Communications	\$46,810
Interest & Other Income	\$111,529	Office Expenses	\$82,279
TOTAL REVENUE	\$1,908,824	Professional & Contracted Services	\$35,859
		Professional Development & Training	\$26,535
		Rent & Utilities	\$319,798
		Salaries & Benefits	\$936,942
		Travel & Transportation	\$25,182
		TOTAL EXPENSES	\$1,812,822

Thank you for walking alongside children, youth, and families
on the path to healing from child abuse and neglect.